

# SIGNAMARK®



## LIMITED FIVE YEAR WARRANTY FOR INTERIOR DOORS

### WARRANTY COVERAGE

SIGNAMARK INTERIOR DOOR SLABS BY TRINITY GLASS INTERNATIONAL, INC. (HEREINAFTER TRINITY) ARE COVERED UNDER THIS FIVE YEAR LIMITED WARRANTY (ONE YEAR ON DOOR FRAMES), TO BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP THAT WOULD RENDER THE PRODUCT UNFIT FOR ITS DESIGNED USE, SUBJECT TO THE CONDITIONS AND RESTRICTIONS CONTAINED HEREIN. THIS WARRANTY EXTENDS ONLY TO THE ORIGINAL CUSTOMER OF TRINITY (HEREINAFTER CUSTOMER), NOT THE END CONSUMER. THIS LIMITED WARRANTY COVERS ONLY DOORS INSTALLED IN THE INTERIOR OF AN OWNER OCCUPIED RESIDENTIAL DWELLING WITHIN THE CONTINENTAL U.S., AND IS NON-TRANSFERABLE.

### WARRANTY CLAIM PROCEDURES:

IN THE EVENT OF A DEFECT COVERED UNDER THIS WARRANTY, CUSTOMER SHALL COMPLY WITH THE FOLLOWING CLAIM PROCEDURES:

1. WRITTEN WARRANTY CLAIM MUST BE PRESENTED TO TRINITY POSTMARKED PRIOR TO THE EXPIRATION OF THE FIVE-YEAR WARRANTY PERIOD.
2. CUSTOMER MUST PROVIDE, IN THE WRITTEN CLAIM TO TRINITY, THE FOLLOWING INFORMATION:
  - A. NATURE OR ADEQUATE DESCRIPTION OF DEFECT(S).
  - B. IDENTIFICATION OF PRODUCT INCLUDED SIZE, DESIGN, TYPE, AND PRODUCT NUMBER (IF AVAILABLE).
  - C. DATE OF CUSTOMER PURCHASE.
3. UPON TRINITY'S REQUEST, CUSTOMER MUST PERMIT TRINITY (OR ITS REPRESENTATIVE) TO INSPECT THE CLAIMED DEFECTIVE DOOR.

### EXCLUSIVE REMEDIES

UPON RECEIPT OF A VALID CLAIM, TRINITY SHALL HAVE THE OPTION TO REPAIR THE PRODUCT, PROVIDE A REPLACEMENT PRODUCT OF LIKE KIND AND DESIGN, OR PROVIDE A REFUND OF THE ORIGINAL PURCHASE PRICE. IN ANY EVENT, NO REMEDY SHALL EXCEED THE CUSTOMER'S ORIGINAL PURCHASE PRICE OF THE DOOR. IF THE PRODUCT IS REPAIRED OR REPLACED, THE LIMITED WARRANTY ON THE REPLACEMENT PRODUCT WILL LAST ONLY FOR THE REMAINING BALANCE OF THE ORIGINAL PRODUCT'S WARRANTY PERIOD. TRINITY IN NO EVENT WILL BE RESPONSIBLE FOR SHIPPING, LABOR, REMOVAL OF ORIGINAL PRODUCT, INSTALLATION OF PRODUCT, EXPENSES, OR OTHER CHARGES, COSTS OR CLAIMS INCURRED BY CUSTOMER.

### EXCLUSIONS FROM COVERAGE

THE FOLLOWING EXCEPTIONS ARE EXCLUDED UNDER THIS LIMITED WARRANTY: 1) GLASS BREAKAGE 2) DAMAGES ARISING FROM SHIPMENT OR TRANSPORTATION, 3) DEFECTS AND DAMAGES DUE TO IMPROPER HANDLING, STORAGE, INSTALLATION, CLEANING, MAINTENANCE, NORMAL WEAR AND TEAR, WOOD SHRINKAGE, FINISHING, MISUSE, ABUSE, OR CIRCUMSTANCES BEYOND THE CONTROL OF TRINITY, 4) PRODUCT INSTALLED AS AN EXTERIOR DOOR, 5) LABOR, SHIPPING, OR OTHER INCIDENTAL CHARGES INCURRED OR CLAIMED BY CUSTOMER, 6) BOW OR NONALIGNMENT IN THE FRAME OR JAMB IN WHICH THE DOOR IS HUNG (IF NOT HUNG BY TRINITY), 7) WARP FOR ANY 3'6" WIDE BY 7' HIGH OR SMALLER DOOR, SHALL NOT EXCEED 1/4 INCH IN THE PLANE OF THE DOOR ITSELF (DOOR WIDER AND/OR HIGHER ARE NOT WARRANTED AGAINST WARP, 8) NATURAL VARIATIONS IN THE COLOR OR TEXTURE OF THE DOOR, 9) DOORS WHOSE BASIC STRUCTURE HAS BEEN ALTERED AND 10) NATURAL AGING OF CAMING.

### DISCLAIMER OF WARRANTY

TRINITY MAKES NO OTHER WARRANTY, INCLUDING A WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE PRODUCT OR REPLACEMENT EXCEPT TO THE EXTENT PROVIDED HEREIN. INVALIDATION OF ANY ONE OR MORE OF THE PROVISIONS OF THIS LIMITED WARRANTY SHALL IN NO WAY AFFECT ANY OF THE PROVISIONS IN THIS LIMITED WARRANTY WHICH REMAIN IN FULL FORCE AND EFFECT. ANY AND ALL LEGAL ACTIONS FOR ANY AND EVERY BREACH OF THIS WARRANTY SHALL BE INSTITUTED AND MAINTAINED IN ANY COURT OF COMPETENT JURISDICTION IN THE COUNTY OF KING, STATE OF WASHINGTON. TRINITY RESERVES THE RIGHT TO MODIFY THE TERMS AND CONDITIONS OF THIS WARRANTY WITHOUT PRIOR NOTICE.