



## LIMITED LIFETIME WARRANTY FOR FIBERGLASS DOORS

### WARRANTY COVERAGE

SIGNAMARK Fiberglass doors by Trinity Glass International, Inc. (hereinafter SIGNAMARK) are covered under this limited lifetime warranty, to be free from defects in material and workmanship that would render the door unfit for its designed use, subject to the conditions and restrictions contained herein. This limited lifetime warranty extends only to the original customer of SIGNAMARK (hereinafter Customer), not the end consumer.

### EXCLUSIVE REMEDIES

Upon receipt of a valid claim from Customer, SIGNAMARK shall have the option to either repair the product or provide a replacement product of like kind and design. Further, in lieu of repair or replacement, SIGNAMARK reserves the right to refund/credit the Customer's purchase price (not replacement price). This shall be the Customer's sole and exclusive remedy, and in no event shall SIGNAMARK be responsible for shipping, labor, finishing expenses, removal of original product, installation of product, or other incidental and/or consequential charges, costs, expenses or claims incurred by Customer and/or end consumer.

### EXCEPTIONS FROM COVERAGE

The following exceptions are not covered and shall otherwise not be considered to be defects in material or workmanship as applied to this limited warranty: any damage or discoloration caused by not painting/finishing smooth or unfinished fiberglass doors within 6 months of installation, any damage caused by not painting/finishing wood components within 2 weeks of installation, any damage caused by the Customer and/or end consumer to include but not limited to broken glass, damages caused during installation of the door, replacement of SIGNAMARK parts/components, or any act(s) performed to the door not in compliance with SIGNAMARK's instructions and recommendations, and any damage caused by improper installation and/or ventilation of a storm door. This warranty applies only to doors installed in owner occupied residential dwellings within the continental U.S., during the first end-consumer's ownership, and is non-transferable.

### GLASS, WOOD COMPONENTS AND FINISHES

Wood components are warranted for 5 years, and glass panels are warranted for 10 years from the date of purchase, from deficiencies in material and workmanship, provided compliance to all recommended preventive care (including but not limited to proper stain and/or paint recommendations); and deficiencies in material and workmanship on the finish of our Pre-finished products are warranted for 2 years. Glass panels are warranted only for permanent failure of the hermetic seal directly attributable to defective manufacturing of the insulated panel. All exceptions from coverage as stated above shall apply.

### WARRANTY CLAIM PROCEDURES:

In the event of a defect covered under this warranty, Customer shall comply with the following claim procedures:

1. Written warranty claim shall be presented to SIGNAMARK.
2. Claim must include the following information:
  - a. Nature or adequate description of defect(s).
  - b. Identification of product including size, design, type, and product number (if available).
  - c. Date of purchase.
  - d. Proof of purchase.
3. Upon SIGNAMARK's request, Customer must permit SIGNAMARK (or its representative) to inspect the claimed defective door. SIGNAMARK shall have 30 days from receipt of Customer's written claim to exercise this option to inspect.

SIGNAMARK makes no other warranty, including a warranty of merchantability or fitness for a particular purpose, with respect to the product or replacement except to the extent provided herein. Invalidity of any one or more of the provisions of this limited warranty shall in no way affect any of the provisions in this limited warranty which remain in full force and effect. Any and all legal actions for any and every breach of this warranty shall be instituted and maintained in any court of competent jurisdiction in the County of Pierce, State of Washington. SIGNAMARK reserves the right to modify the terms and conditions of this warranty without prior notice.